

Backyard Pyro Shipment Inspection Policy

Do not sign the Bill of Lading until you have thoroughly inspected your shipment for **damage**.

Backyard Pyro is NOT responsible for damages that are not documented on the Bill of Lading.

All damage claims must include a photograph for proof within 72 hours of receipt.

You must notify Backyard Pyro of any discrepancies (overages/ shortages) in the shipment within 72 hours of receipt.

If no claims are made within 72 hours, you will not be issued any form of credit.

Backyard Pyro is NOT responsible for any detention/demurrage charges for your shipment. You will be billed for any additional charges incurred.

THERE WILL BE NO EXCEPTIONS TO THIS POLICY.